



## Quality Policy

Star Light Factory (SLF) is the service provider for valves, pumps and actuators in the local market. Our aim is to be a responsive and responsible organization providing quality services in the region.

Star Light Management has published this policy as part of its commitment to the Quality Management System. This policy will provide a framework for setting and monitoring quality objectives and will be made available to all relevant interested parties.

- SLF is committed to satisfy all applicable statutory and regulatory requirements.
- SLF will deliver services in accordance with customer requirements and monitor customer satisfaction.
- SLF will continually improve the effectiveness of its system, whilst managing risks and monitoring processes needed to produce a level of consistent and reliable service management.
- SLF will provide training and support; maintain a safe and congenial working condition for efficient, effective and safe functioning.

By adopting this philosophy, customers of Star Light factory will be assured of an excellent standard of completed projects which meets, and where possible exceeds their needs in accordance with requirements.

**Abdulaziz A Al Abdulkarim**

President

June 2016